

Revocation Rights

Right of withdrawal for consumers

(A consumer is any natural person who concludes a legal transaction for purposes that can predominantly neither be attributed to their commercial nor their independent professional activity.)

Right of withdrawal

You have the right to revoke this contract within 14 days without giving any reason.

The revocation period is 14 days from the day

- on which you or a third party named by you, who is not the carrier, have taken possession of the goods or has, if you have ordered one or more goods in the context of a single order and these are delivered uniformly;

- on which you or a third party named by you, who is not the carrier, have taken possession of the last goods or has, if you have ordered several goods in the context of a single order and these are delivered separately;

- on which you or a third party named by you, who is not the carrier, have taken possession of the last partial shipment or the last piece or has, if you have ordered a product that is delivered in several partial shipments or pieces;

In order to exercise your right of withdrawal, you must inform us (**Butch GmbH, Bahnhofstr. 6, 95195 Röslau, Telephone number: +49 9238 9909790, E-mail address: service@butch.de**) of your decision to revoke this contract by means of a clear statement (e.g. a letter sent by post or e-mail). You can use the enclosed sample revocation form for this purpose, but it is not mandatory.

In order to comply with the revocation period, it is sufficient for you to send the notification of the exercise of the right of revocation before the expiry of the revocation period.

Consequences of Withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose, delivered other than the least expensive type of standard delivery offered by us), without undue delay and not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than

what is necessary to establish the nature, characteristics and functioning of the goods.

Exclusion or Extinction of the Right of Withdrawal

The right of withdrawal does not apply to contracts

- for the supply of goods that are made to the consumer's specifications or are clearly personalized;
- for the supply of goods which are liable to deteriorate or expire rapidly;
- for the supply of alcoholic beverages, the price of which has been agreed at the time of the conclusion of the contract of sale, the delivery of which can only take place after 30 days and the actual value of which is dependent on fluctuations in the market which cannot be controlled by the trader;
- for the supply of newspapers, periodicals or magazines with the exception of subscription contracts.

The right of withdrawal lapses prematurely in contracts

- for the supply of sealed goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery;
- for the supply of goods which, after delivery, are, according to their nature, inseparably mixed with other items;
- for the supply of sound or video recordings or computer software in a sealed package if the seal has been removed after delivery.

Special Notes

We increase the legally regulated right of withdrawal of 14 days by 16 days and thus grant a 30-day right of return.

Returns & Returns: Detailed information on this topic can be found on the page of the same name [Returns / Returns](#).

Sample revocation form

(If you want to cancel the contract, please fill out this form and send it back.)

- To Butch GmbH, Bahnhofstr. 6, 95195 Röslau, E-Mail-Adresse: service@butch.de :

- I / we (*) hereby revoke the contract concluded by me / us (*) for the purchase of the following goods (*) /
the provision of the following services (*)

- Ordered on (*) / received on (*)

- Name of the consumer(s)

- Address of the consumer(s)

- Signature of the consumer(s) (only in case of communication on paper)

- Date

(*) Delete inapplicable.

[Or download our Sample revocation form here](#)